

List of Resources and Contacts Supporting Hosting Families of Ukrainian Refugees in Bishop's Stortford



We are here to help you

For more information and to find out how we can help you, please contact us on **0345 646 0406** or email enquiries@nockolds.co.uk and a member of our team will be in touch.

This document is available for download on our website: www.nockolds.co.uk/news/supporting-and-welcome-ukrainians-into-our-community/

CHILDREN AND FAMILY GENERAL

Organisation	Website	Further Information
Ukraine Support in Hertfordshire	www.hertfordshire.gov.uk/about-the-council/news/ukraine-support-in-hertfordshire.aspx	Information for both hosting hertfordshire residents and Ukrainian families on schooling information, money advice, doctors and emergency numbers etc.
East Herts Council	www.eastherts.gov.uk/support-ukraine	East Herts Council page in relation to support for Ukraine; How you can help and support available.
Save the Children	www.savethechildren.org.uk/where-we-work/europe/ukraine	
Sue Piper		Sue Piper has kindly donated handmade teddies, which are available to pick up from the Nockolds office in Bishop's Stortford (6 Market Square, CM23 3UZ)
Boden	www.boden.co.uk/en-gb/mini-boden-clothing-donation	Boden are supplying clothes for refugee children aged 12 and under.

CHILDREN AND FAMILY SCHOOL AND COLLEGE	
Organisation	Website
School Places (Шкільні місця)	Email: ukraine.ukschooladmissions@hertfordshire.gov.uk
Hertfordshire – Free School Meals	www.hertfordshire.gov.uk/services/schools-and-education/at-school/free-school-meals/free-school-meals.aspx
Bishop's Stortford Educational Trust (BSET)	www.bsetscitt.co.uk/
Avanti Meadows	www.avanti.org.uk/avantimeadows/

CHILDREN AND FAMILY SOCIAL SERVICES		
Organisation	Website	Further Information
Hertfordshire Social Care	www.hertfordshire.gov.uk/services/childrens-social-care/childrens-social-care.aspx	Provides information in relation to reporting concerns about a child, adoption, fostering, young people in care and special educational needs.

WOMEN'S AID		
Organisation	Website	Further Information
Refuge	www.refuge.org.uk/get-help-now/support-for-women/	For women and children against domestic violence. Freephone 24-Hour National Domestic Abuse Helpline: 0808 2000 247
Refuge webchat	www.nationaldahelpline.org.uk/ (access live chat Mon-Fri 3-10pm)	Webchat for advice, support and assistance.
Women's Aid	www.womensaid.org.uk/	Supporting women who have suffered or are suffering domestic abuse.
Safer Places	www.saferplaces.co.uk/	Domestic abuse support services. Helpline: 03301 025 811

CHILDRENS CENTRES		
Organisation	Website	Further Information
Hertfordshire Family Centre Service	www.hertsfamilycentres.org/family-centres.aspx	Supporting children, young people, their parents, families and carers.
Hertfordshire Family Centre – East Herts Hub	www.hertsfamilycentres.org/contact/family-centres/east-herts.aspx# www.hertsfamilycentres.org/media/documents/east-herts-summer-2022.pdf - (what's on up to July 2022)	Support, activities and courses for children and families.
Rainbow Soft Play	www.rainbowsoftplaybishop.co.uk/	Soft Play for young children
Woody's Play Barn	www.woodysplaybarn.co.uk/	Soft Play for children.
Thorley Manor Playgroup	https://www.facebook.com/ThorleyManorMotherAndToddler	Offering free sessions for Ukrainian families. (Tuesdays and Fridays from 9.45am until 11.15am) - All ages welcome Venue: Thorley Community Centre, Friedberg Avenue, Bishop's Stortford, CM23 4RF. Tel: 01279 329 686 Email: tmmtg@hotmail.com
Toddlers & Co	https://www.facebook.com/BSBCToddlersAndCo/	Honesty box for contributions but this is optional – no need to contribute if not able to do so. Tuesdays and Thursdays from 10.00am until 10.45am - term time only. For ages 0 - 3 years. Bishop's Stortford Baptist Church, Twyford Road, Bishop's Stortford, CM23 3LJ. Tel: 01279 507575 Email: toddlers@stortfordbaptist.org
Family Coffee	https://www.facebook.com/familycoffeeholycross/	Free to all. For expectant mums, parents, grandparents, babies and preschoolers. Fridays from 9.30am until 11.00am. Term time only. Smylie Hall, Holy Cross Church, 5 Station Road, Felsted, CM6 3DQ 07970 959912

Playdates in the Park	https://www.facebook.com/groups/519344599538994	Free to all. For babies and toddlers under 4 years of age. Friday afternoons from 1.30pm until 3.00pm Sworders Field, Bishop's Stortford, CM23 2EL
Treasure Chest and Bumps and Babies	https://thecommunitychurch.org.uk/diary/ https://www.facebook.com/groups/1589776327985467	No charge for Ukrainian families. Treasure Chest: for walkers and older (Bumps and Babies: Babies that are not yet walking). Tuesdays from 10.00am to 11.30am. Term time only. The Main Hall and the Small Hall, The Charis Centre, Water Lane, Bishop's Stortford, CM23 2JZ.
Messy Church	https://www.messychurch.org.uk/church/all-messy-church-community-church-bishops-stortford https://www.facebook.com/groups/1589776327985467	No charge for Ukrainian families. All ages welcome. The last Sunday of every month at 3.30pm The Charis Centre, Water Lane, Bishop's Stortford, CM23 2JZ Tel: 01279 461231
Baby Rhyme Time	https://www.bishopsstortfordtc.gov.uk/about-town/bishops-stortford-library https://www.facebook.com/BishopsStortfordLibrary/	Free to all. Join in with stories and rhymes for babies and toddlers. Tuesdays from 10.30am until 11.00 am and 11.30am until 12.00 noon. Bishop's Stortford Library, The Causeway, Bishop's Stortford, Hertfordshire, CM23 2EJ. Tel: 0300 423 4049
Toddler Tales	https://www.bishopsstortfordtc.gov.uk/about-town/bishops-stortford-library https://www.facebook.com/BishopsStortfordLibrary/	Free to all. For toddlers. Thursdays from 2.15pm to 2.45pm Bishop's Stortford Library, The Causeway, Bishop's Stortford, Hertfordshire, CM23 2EJ. Tel: 0300 423 4049
Tiny Tots	https://www.saintmichaelweb.org.uk/Group/Group.aspx?ID=310496	Free to all. Babies and pre-schoolers. Wednesdays at 11.00am until 11.30am Windhill Churches Centre, Behind St Michael's Church, Windhill, Bishop's Stortford, CM23 2ND Tel: 01279 654416

Godly Play		<p>Free to all. For children of all ages, with their adults, to share in A Godly Play (a short visual storytelling of scriptures, with wondering questions, stories, crafts, puzzles, and even some acting for those that want to. For all ages to share together; then various age related activities. Sundays 10.00am until 11.00am</p> <p>St Michael's Church, Windhill, Bishop's Stortford, CM23 2ND</p>
Baby and Toddler Rhyme Time	https://libraries.essex.gov.uk/library-locations-and-opening-times/stansted-library/	<p>Free to all. Join in with stories and rhymes. Tuesdays 10.30am until 11.00am and Thursdays 2.15pm to 2.45pm</p> <p>Stansted Mountfitchet Library, The Mountfitchet Exchange, Crafton Green House, 72 Chapel Hill, Stansted Mountfitchet, CM24 8AQ.</p> <p>Email: stansted.library@essex.gov.uk</p>
Baby and Toddler Rhyme Time	https://libraries.essex.gov.uk/library-locations-and-opening-times/thaxted-library/	<p>Free to all. Join in with stories and rhymes. Fridays 9.30am until 10.00am. Term-time only.</p> <p>Thaxted Library, 7 Town Street, Thaxted, Dunmow, CM6 2LD</p> <p>Email: thaxted.library@essex.gov.uk</p>
Baby Rhyme time	https://libraries.essex.gov.uk/events/saffron-walden-library-events/baby-rhymetime-saffron-walden-library/	<p>Free to all. Rhymes and stories for babies under 1. Tuesdays 9.30am until 10.00am</p> <p>Saffron Walden Library, 2 King Street, Saffron Walden, CB10 1ES.</p> <p>Email: saffronwalden.library@essex.gov.uk</p>
Storytime	https://libraries.essex.gov.uk/events/saffron-walden-library-events/storytime-saffron-walden-library/	<p>Free to all. Rhyme time and stories for over ones. Tuesdays 10.30am until 11.00am</p> <p>Saffron Walden Library, 2 King Street, Saffron Walden, CB10 1ES.</p> <p>Email: saffronwalden.library@essex.gov.uk</p>

Baby and Toddler Rhyme Time	https://libraries.essex.gov.uk/library-locations-and-opening-times/dunmow-library/	Free to all. Join in with stories and rhymes. Wednesdays 9.30am until 10.00am and Fridays 10.00am until 10.30am Great Dunmow Library, 47 White Hart Way, Great Dunmow CM6 1FS Email: dunmow.library@essex.gov.uk
Block Builders Construction Club	https://libraries.essex.gov.uk/library-locations-and-opening-times/dunmow-library/	Free to all. Get creative and build in our construction club, great way to build motor skills, creativity and have lots of fun. New themes every week. Every third Saturday of the month, 2.30pm to 4.00pm Great Dunmow Library, 47 White Hart Way, Great Dunmow CM6 1FS Email: dunmow.library@essex.gov.uk

MEDICAL

Organisation	Website	Further Information
NHS Find a GP	www.nhs.uk/service-search/find-a-gp	
LOCAL GPs		
Church Street Partnership	www.churchstsurgey.co.uk/	30A Church Street, Bishop's Stortford, Hertfordshire, CM23 2LY Tel: 01279 657 636
Haymeads Lane Medical Centre	www.churchstsurgey.co.uk/	Cavell Drive, Bishops Stortford, Hertfordshire, CM23 5JH Tel: 01279 657 636
Thorley Health Centre	www.churchstsurgey.co.uk/	Villiers-Sur-Marne, Thorley Park, Bishop's Stortford, Hertfordshire, CM23 4EG Tel: 01279 657 636
Bishop's Park Health Centre	www.southstreetsurgery.co.uk/	Lancaster Way, Bishops Stortford, Hertfordshire, CM23 4DA Tel: 01279 465 700

South Street Surgery	www.southstreetsurgery.co.uk/	83 South Street, Bishop's Stortford, Hertfordshire, CM23 3AP Tel: 01279 465 700
Parsonage Surgery	www.parsonagesurgery.co.uk/	Herts & Essex Community Hospital, Cavell Drive, Haymeads Lane, Bishop's Stortford, Hertfordshire, CM23 5JH Tel: 01279 594 450

DENTAL

Organisation	Website	Further Information
Bupa Dental Care	www.bupa.co.uk/dental/dental-care/practices/bishops-stortford	1 Barrett Lane, Bishop's Stortford, Hertfordshire CM23 2JT Tel: 01279 654 097
Damira Dental Studios	www.damiradental.co.uk/practice/bishops-stortford-hertfordshire	75 South Street, Bishop's Stortford, Hertfordshire CM23 3AL Tel: 01279 215 945
The Dentist		66 South Street, Bishop's Stortford, Hertfordshire CM23 3AZ Tel: 01279 710 100
Much Hadham Dental Care		The Old Surgery, High Street, Much Hadham, Hertfordshire SG10 6DA Tel: 01279 842 567

GENERAL MONEY MATTERS

Organisation	Website
Money Saving Expert	forums.moneysavingexpert.com/discussion/6347356/bank-account-for-ukrainian-refugees

BANKING

Organisation	Website	Contact Details
Fifi Finance <i>Information in relation to opening bank accounts</i>	www.fififinance.com/uk/ukrainian-bank-accounts-uk	

List of Resources and Contacts Supporting Hosting Families of Ukrainian Refugees in Bishop's Stortford

Natwest	www.natwest.com/ukraine-refugees.html www.natwest.com/ukraine-refugees.html#apply-steps	<p>7 North Street Bishop's Stortford Hertfordshire CM23 2LE</p> <p>Tel: 03457 888 444</p> <p>Branch contact: Faye Westall Mobile: 07974 589774 Email: faye.westall@natwest.com</p>
Santander	www.santander.co.uk/personal/ukraine-support	<p>20-24 Potter Street Bishop's Stortford Hertfordshire CM23 3UL</p> <p>Tel: 0800 085 1491</p> <p>Branch contact: Lauren Ellis Tel: 055 114 30177</p>
Nationwide	www.nationwide.co.uk/news-and-stories/donate-to-ukraine/ www.nationwide.co.uk/current-accounts/help/how-to-open-a-bank-account/	<p>14-16 South Street Bishop's Stortford Hertfordshire CM23 3AT</p> <p>Telephone: 0345 266 0609</p> <p>Contact name: Lisa Stenson</p>
Lloyds	www.lloydsbank.com/help-guidance/ukraine-support.html	<p>20 North Street Bishop's Stortford Hertfordshire CM23 2LN</p> <p>Tel: 0345 602 1997</p> <p>Branch contact: Sam Curran Tel: 07384 244 585</p>
Barclays	www.barclays.co.uk/moments/new-to-the-uk/	<p>10 North Street Bishop's Stortford Hertfordshire CM23 2LH</p> <p>Tel: 0345 734 5345</p> <p>Branch contact: Claire Savage</p>
Starling Bank	www.starlingbank.com/open-bank-account-online/	Online only

CHARITY HEALTH, HELP AND SUPPORT - LOCALLY

Organisation	Website	Further Information
Citizens Advice Bureau (CAB) <i>Available at the Jackson Square community space on Tuesday afternoon between 12.00noon to 2.00pm</i>	www.citizensadviceeastherts.org.uk/	Adviceline (Mon to Friday 9am to 5pm): 0800 144 8848 Message line (anytime): 01920 459 944
Churches Together Bishop's Stortford (CTBS)	www.ctbs.org.uk/	
Community Voluntary Services for Broxbourne and East Herts	www.cvsbeh.org.uk/	Providing a range of services to develop, enhance and empower voluntary community groups including; community learning, job smart, funding community transport, volunteers.
Herts Welcomes Refugees	www.hwsf.org.uk/	Welcoming and supporting refugees in Hertfordshire.

CHARITY HEALTH, HELP AND SUPPORT - NATIONALLY

Organisation	Website	Further Information
Sanctuary Foundation	www.sanctuaryfoundation.org.uk/	Supporting new arrivals from Ukraine.
Refugees at Home	www.refugeesathome.org/	Refugees at Home is a UK charity which connects those with a spare room in their home to refugees and asylum seekers in need of somewhere to stay.
Reset	www.resetuk.org/	Reset is the UK's sponsorship learning hub coordinating the growth of community sponsorship. Reset are helping to register and match refugees from Ukraine with sponsors across the UK.
OPORA Network	www.opora.uk/	Emergency and long term practical financial support for Ukrainians to rebuild their lives. Assisting with funding accommodation, travel and supporting Ukrainians resettling.
Sebby's Corner	www.sebbycorner.co.uk/ukraine-support	So no child goes without - charity supporting Ukrainian families arriving in the UK.

British Red Cross	www.redcross.org.uk/get-help/get-help-as-a-refugee/help-for-refugees-from-ukraine	Support line: 0808 196 3651
Samaritans	www.samaritans.org/	Call free anytime: 116 123
Samaritans Herts & Essex	www.samaritans.org/branches/ware/	Call free anytime: 116 123
Shelter	https://england.shelter.org.uk/housing_advice	0808 800 4444
The Counselling Foundation	www.counsellingfoundation.org	0300 303 6690 Contact: Emma Branch (CEO) Email: emma.branch@counsellingfoundation.org
Charity Translators	www.charitytranslators.org/LinksforUkraine	Links to initiatives and resources to support those affected.

LEGAL ASSISTANCE

Organisation	Website	Further Information
Nockolds Solicitors	www.nockolds.co.uk/	0345 646 0406
Citizens Advice Bureau (CAB) <i>Available at the Jackson Square community space on Tuesday afternoon between 12.00noon to 2.00pm</i>	hertforddistrict.foodbank.org.uk/	Adviceline (Mon to Friday 9am to 5pm): 0800 144 8848 Message line (anytime): 01920 459 944

MONEY INFORMATION ADVICE

Organisation	Website	Further Information
Gov.uk	www.gov.uk/government/news/immediate-benefit-support-for-those-fleeing-the-invasion-in-ukraine	People fleeing Ukraine and arriving in the UK can claim benefits immediately.
Department for Work and Pensions (DWP)	www.gov.uk/government/organisations/department-for-work-pensions	
CAB	www.citizensadvice.org.uk/benefits/	

PROFESSIONAL EMPLOYMENT / SKILLS

Organisation	Website	Further Information
CVSBEH Job Smart and Job Club	www.cvsbeh.org.uk/jobsmart/	Community based project aimed at helping residents who are unemployed and require help to navigate the job seeking market.
Step 2 Skills	www.hertfordshire.gov.uk/microsites/adult-learning/adult-learning.aspx hertfordshirefamiliesfirst.org.uk/december-2021/learningdevelopment/forthcoming-step-2-skills-courses	Skills to assist with employability.
Kick Start	www.charity-works.co.uk/kickstart/	Kickstart offers an opportunity of a 6 month work placement (25 hours a week), accessible to young people aged 16-24 who are in receipt of Universal Credit and at risk of long-term unemployment.
English language lessons	www.cvsbeh.org.uk/	English for speakers of other language services are provided by CVSBEH Contact: Sarah Forbes Email: sarah@cvsbeh.org.uk
Hire for Ukraine	https://hireforukraine.org/helpful-resources	Helpful employment resources for Ukrainian refugees
Tech Nation	https://technation.io/resources-to-support-ukrainian-talent/	Employment resource to support Ukrainian talent
UA Talents	www.uatalents.com/	Companies from all over Europe can advertise their job openings to people from Ukraine who have lost their employment due to the war
Employ Ukraine	https://employukraine.org/	Hire Ukrainian talent
Insignia Recruitment	www.insignia-recruit.co.uk	Providing temporary, permanent, and contractor recruitment. Contact: Marie McDermott Email: 0203 750 0575 (ext 307)

FOOD AND ITEMS

Organisation	Website	Further Information
Bishop's Stortford Foodbank	bishopsstortfordfoodbank.com/	07432 785 976

Hertford & District Foodbank	hertforddistrict.foodbank.org.uk/	07851 708 470
Too Good To Go	www.toogoodtogo.co.uk/en-gb/	App based on location to rescue surplus, unsold food from various shops and restaurants.
Olio	www.olioex.com/	App based on location to for people and businesses to share surplus food to avoid wastage.
UNICEF	www.unicef.org/ukraine/en	UNICEF is helping to ensure families have clean water and food and that child health and protection services continue.
Association of Ukrainians in Great Britain	www.augb.co.uk/	The Association of Ukrainians in Great Britain is fundraising for medicine, food and other essentials.

GETTING AROUND

Organisation	Website
Intalink – passenger transport in Hertfordshire	www.intalink.org.uk/
Routes timetables and maps for Intalink bus services	www.intalink.org.uk/services
Bus Map - Bishop's Stortford	images.intalink.org.uk/2020-03/Bishops-Stortford_0.pdf
Traveline	www.traveline.info/
National Rail – Trains	www.nationalrail.co.uk/
Coaches	www.nationalexpress.com/en
Airport	www.stanstedairport.com/

TAXI COMPANIES

Organisation	Telephone Number
Associated Taxis	01279 655666
Kwickcars:	01279 505555
Premier Taxis:	01279 655444
Prehire Taxis:	01279 505050

USEFUL LINKS

Organisation	Website
Google Translate	translate.google.co.uk/
Gov.uk page information	https://www.gov.uk/government/publications/ukraine-family-scheme-application-data https://www.gov.uk/government/publications/ukraine-family-scheme-application-data
Gov.uk Welcome Guide for Ukrainians arriving in the UK	www.gov.uk/government/publications/welcome-a-guide-for-ukrainians-arriving-in-the-uk
Gov.uk site information in relation to Visas and Immigration	https://apply.visas-immigration.service.gov.uk/product/ukraine-scheme-brp
The UNHCR refugee agency is a global organisation dedicated to saving lives, protecting rights and building a better future for refugees. They fund emergency shelters, repairs for homes damaged by shelling, emergency cash assistance, psychological support and warm clothing.	www.unhcr.org/ua/en help.unhcr.org/ukraine/uk/
Translators without Borders	https://translatorswithoutborders.org/

SOCIAL MEDIA

Organisation	Link
Facebook group <i>A place for Ukrainian families to request a home, and for Bishops Stortford residents to offer safety.</i>	www.facebook.com/groups/3152176298443278
Facebook group <i>Host Ukrainian refugees in your home (international/EU)</i>	www.facebook.com/groups/636888250932802
Facebook group <i>UK Homes for Ukrainians</i>	www.facebook.com/groups/654051075885672
Facebook group <i>Sponsored refugee coach travel from Warsaw to the UK</i>	www.facebook.com/groups/720764482432558
Facebook group <i>Refugees welcome - UK</i>	https://www.facebook.com/groups/1625303634416620
Facebook group <i>Saffron Walden stands with Ukraine</i>	https://www.facebook.com/groups/5160282350688465

LOCAL EMPLOYERS HIRING UKRAINIAN NATIONALS

Organisation	Contact Name	Tel Number	Email Address	Website
Fast Despatch Logistics	Stefan Illie	07946 401 089	stflex94@yahoo.com	https://fastdespatch.com/en/

- » Need to be over 21 years of age
- » Hold a clean driving licence for 2 years (Category B)
- » Have a work permit